



## PRIVACY POLICY

### INTRODUCTION

This privacy policy sets out how we use and protect any information that you give to us when you visit our website, fill out enrollment forms with your details or submit your data to us in any other form.

We are committed to ensuring that your privacy is protected. Should you submit your data to us in any form then you can be assured that it will only be used in accordance with this privacy statement.

Your privacy is of the highest importance to us, we will never release your information to any third party without your express consent.

When you fill out information on our website or any of our other materials we collect certain personal information from you. For example your name, address, email etc (more details below).

All information is kept on a password protected spreadsheet on a password protected computer.

FHSRA and all its related Companies complies fully with all applicable Data Protection and consumer regulations and will treat your personal information as confidential. We may change this policy from time to time by updating this page and will notify you accordingly. This policy is effective from 5th June 2024

### INFORMATION WE COLLECT

We may collect and store the following information:

- Name and Surname (Parents and Players)
- Date of Birth
- Residential & Office Address
- Dates you accessed our pages/website/forms
- Gender
- School Attended & Year (if applicable)
- Sessions you have attended with us
- Email Address



- Medical Conditions and Medication Required
- How you heard about us
- Telephone Numbers
- Your payment methods
- Other clubs/organisations/sessions you attend

## WHAT WE DO WITH THE INFORMATION WE COLLECT

There are a variety of reasons we require the information that we collect:

- Internal record keeping
- To improve our products and services
- Dealing with entries into competitions
- Seek your views and comments on services we provide, the reasons you attend them and how you heard about them.
- To measure the success of our progress
- To notify you of any changes to our training schedules/programs
- To send you communications which you have requested and may be of interest to you
- To send promotional emails about products and services we are offering
- We may contact you for research purposes

We will hold your information on our system until you ask us to remove your information.

You have a choice about whether you receive information from us. If you do not to receive direct any communications from us about our products and services, then you can select your choices by ticking the relevant boxes situated on the form we use to collect your information.

To opt out of receiving our emails and to ask us to remove your personal information please email us on [www.flyhiacademy.com](http://www.flyhiacademy.com) to do so.

To remove yourself from a whatsapp or text message groups please reply to the latest message with the word stop or contact to the marketing phone you receive messages from.



## SHARING YOUR DATA WITH THIRD PARTIES

We will not share your personal information with any third parties.

All data that is collected by FHSRA or its related Companies will not be shared with any third parties.

FHSRA may share details with Sri Lanka Rugby as the governing body affiliated to WR

FHSRA may share details with Ministry of Sports, Embassies

With regards the use of text message promotions and Whatsapp promotions, we do not share any data, but Whatsapp have their own privacy policy that using Whatsapp will involve potential use of student /parent data which can be found here

## SECURITY

We are committed to ensuring the safe storage of your information. All your data is kept on a password protected computer in a password protected file.